

APPENDIX 1 Older People's Strategy Action Plan

Summary of Key Objectives to be Achieved and Action Plan (staff key at end of table)

Service Provision	Desired Outcome	Actions Needed	Agencies/ Lead officer	Timescale
Quality Housing				
Public Sector Housing	All Sheltered Housing owned by the City Council to be brought up to minimum standard by 2012. At least half of schemes to be up to standard by 2009.	<p>Carry out the full options appraisals as detailed in the Older People's review report.</p> <p>Plan and budget work programme</p> <p>Ensure that tenants are fully involved in the decisions as they are taken on individual schemes.</p> <p>Ensure mapping is carried out with other providers on plans for refurbishing, redeveloping and remodelling schemes across the City to ensure total provision will be adequate.</p>	Community Housing (CHBM) and Oxford City Homes (BSM)	2007-2012
	All housing to be brought up to decent homes standards by 2010	<p>Continue to monitor and review decent home standards plans</p> <p>Continue to ensure accessibility issues are dealt with as work is carried out as part of the</p>	Oxford City Homes (P&AM)	2010

		programme.		
	Housing designated for older people is suitable for the group and let only to those over 55 years.	Carry out appraisals on designated elderly housing in the City to de-designate unsuitable properties. Raise minimum age limit for designated elderly housing to 55	Housing Services (CHBM/TOM) Housing Needs (AM)	First stage by 2007 January 2007 as part of allocations review
	Regeneration projects include a holistic appraisal of the needs of older people in the locality	Include consultation with older people as a specific client group when investing in communities.	Neighbourhood Renewal (NRBM)	Ongoing dependent on where regeneration projects are taking place
Private Sector Housing	Improved safety and warmth of older people living in private sector housing	Carry out all actions as identified in the private sector strategy as they relate to older people	SHOP Private sector group /EHBM	As private sector strategy
Safety	A range of safety initiatives that will have an impact on older peoples sense of safety	Attend multi agency groups dealing with community safety Look at the role of street wardens in the support of older people in areas of deprivation.	Community Safety (CSO)	Ongoing
Housing Related Support Services				
Technology	Expansion of the community alarm service	Continue to look for opportunities to develop services such as Telecare	Community Housing (CHBM/ESM)	Ongoing
Staying Put	Home Improvement Agency	Ensure the work previously	EHBM	2006/7

	develops a range of services to meet needs of older people in the private sector	undertaken by Staying Put continues to be carried out and that the way these services are provided in future allows for an easily accessible and comprehensive service to be developed		
Disabled adaptations	There is a database of disabled adapted properties, preferably covering all tenures and a matching system for people who need them	Set up or join an existing database holding details of adapted properties	Housing Needs HNM	2006/7
Sheltered Housing				
Services	Sheltered housing staff are able to provide support to older people regardless of tenure	Work with Supporting People to bring in a new model to fund more flexible support	Community Housing /Elderly Services ESM	2007 onwards (as Supporting People funding allows)
	Sheltered housing schemes are used as centres for services to older people living in the local community	Staff are encouraged to develop activities on schemes in partnership with other agencies	Elderly services (ESM/SHOP In partnership with other agencies	2007
Extending the range of provision	Options for providing extra care schemes in the City are fully explored	Multi agency group to be established under SHOP to investigate options working in conjunction with the sheltered scheme appraisals	SHOP	2007
	Explore options for providing affordable home ownership	Look at shared ownership potential as part of the options appraisal on existing schemes and as part of new development	SHOP/SDM	2006 onwards

		opportunities		
Joint Working with Other Agencies				
Overview of services for older people	Clear inter-agency understanding of fit between the full range of services for older people so as to understand gaps and duplications	Need to ensure housing is fully represented on existing interagency groups	SHOP	2006
Joint working	Staff from health, housing and social services have opportunities to work and train together.	Service managers to identify opportunities for joint working groups and joint training for staff at all levels,	Community Housing (ESM/ HNM)	2006/7
Reaching Diverse groups				
BME Elders	Gain a clearer understanding of the needs of black and ethnic minority elders. Ensure John Kallie Court remains culturally relevant and accessed by BME groups	Use information gathered as part of the BME housing strategy Work with Oxford Citizens Housing Association on lettings policy and other initiatives to work with local minority communities Ensure sheltered housing staff receive updated training on BME residents needs	Community Housing (SDM) Community Housing AM ESM	2006 2006 2007
Older homeless people	Gain a greater understanding of the needs of this group	Carry out an audit of current needs and follow up with options about how needs might be	Community Housing/ Neighbourhood	2006

		better catered for.	renewal	
Gay and lesbian older people	Ensure sheltered housing schemes are inclusive for this group.	Train sheltered housing staff in working with gay and lesbian older people. Review promotional literature about schemes and services to make it clear they welcome all sections of the community	Elderly services (ESM)	2007
Information Services for Older People				
Centralised information service	Provide a centralised information resource for older people and professionals	Investigate a thorough cost effective system that should be countywide to include all services ensuring older people are involved in planning this.	Prevention Group NRBM	2007/08
Staff training and knowledge	Promotion of older people's advice across all teams.	Have older peoples champions in all front line teams who will receive specialist training in older peoples services and act as a resource for colleagues	SDM	2007/8
Involving Older People				
Involvement in all strategic planning	All strategies should consider older people as a specific client group.	People who develop strategy should ensure older people's needs are considered and where necessary consult directly with this group.	Strategy and Review S&RBM	2006 onwards

Staff Key

AM	Allocations Manager (Marianne Upton)	SDM	Service Development Manager (Vacant)
BSM	Business Services Manager (Roy Summers)	S&R BM	Strategy and Review Business Manager (Jan Banfield)
CHBM	Community Housing Business Manager (Graham Stratford)	SHOP	Strategic Housing In Oxford Partnership
CSO	Community Safety Officer (Richard Adams)	TOM	Tenancy Operations Manager (Simon Price)
ESM	Elderly Services Manager (Jenny Robinson)	P&AM	Policy and Asset Manager (Chris Pyle)
HNM	Housing Needs Manager (Dave Scholes)		
NRBM	Neighbourhood Renewal Business Manager (Val Johnson)		

